

Company/Dealer Qualification Criteria

Company/Dealers meeting the following criteria are eligible to submit their Quotations along with supporting documents. If the Quotation is not accompanied by all the required documents supporting eligibility criteria, the same would be rejected:

Sr.No.	Eligibility Criteria	Compliance (Yes/No)	Documents to be submitted
1	The Company/Dealer must be an Indian Company/ Pvt Ltd / LLP /Partnership firm registered under applicable Act in India.		Certificate of Incorporation issued by Registrar of Companies and full address of the registered office along with Memorandum & Articles of Association/ Partnership Deed.
2	Company/Dealer must be a GST registered company with GST Compliance.		Company GST Certificate & GST compliance undertaking letter on Company/Dealer's letter head.
3	The Company/Dealer must have an average turnover of a minimum Rs10 crore during the last 03 (three) financial year(s) i.e. FY2021-22, FY2022-23 and FY2023-24.		Copy of the audited financial statement for required financial years. (Certificate from statutory auditor for preceding/current year may be submitted.)
4	The Company/Dealer should be profitable organization based on profit before tax (PBT) for at least 02 (two) out of the last 03 (three) financial years mentioned in para 3 above.		Copy of the audited financial statement along with profit and loss statement for corresponding years and / or Certificate of the statutory auditor.
5	The Company/Dealer should have experience of minimum 8-10 years in Supply, Implement & Maintainence of IT Hardware, Software, and services.		Company Incorporation Certificate, along with Letter of undertaking confirming minimum 10 years of existiance & experience, signed and stamped by the CEO/Director/Owner of the company, on its letter head.
6	The Company/Dealer must have supplied/implemented IT Hardware/Software to a Co- Op/Scheduled/Private/Public Sector Bank/Insurance Company with minimum 3 customers.		Copy of the order and / or Certificate of completion of the work, furnish Sign Off / user acceptance report.
7	Company/Dealer must possess minimum 10+ technical staff with IT/Electronics engineering backgroud with minimum 3-4 Years of experience in IT Hardware/Software Implementations & Maintainence.		Letter of undertaking by the Company/Dealer on its letter head, confirming to the requirement, along with the supporting documents to confirm the requirement.
8	Client references and contact details (email/landline/ mobile) of customers for whom the Company/Dealer has executed similar projects in India. (Start and End Date of the Project to be mentioned) in the past (At least 2 client reference is required)		Company/Dealer should specifically confirm on their letter head in this regard.
9	Past/present litigations, disputes, if any (Adverse litigations could result in disqualification, at the sole discretion of the Bank)		Brief details of litigations, disputes related to product/services being procured under this RFP or infringement of any third party Intellectual Property Rights by prospective Company/Dealer/ OEM or disputes among Company/Dealer's board of directors, liquidation, bankruptcy, insolvency cases or cases for debarment/blacklisting for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments or any such similar cases, if any are to be given on Company's letter head.
10	Company/Dealers should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial or Co-op. Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of Quotation.		Company/Dealer should specifically mention in this regard.
11	Company/Dealer must submit the Manufacturer Authorization Form (MAF) from the respective OEM for the supply of proposed IT equipment.		Manufacturer Authorization Form (MAF) from the OEM, on OEM Letter Head with authroised signature.
12	Sub-contracting is NOT allowed.	•	Self-declaration for no sub-contracting to be provided as per format provided.